KUDUCOM

Real People. Real Connections.℠

Cisco Webex

Your business communications are about to get a lot simpler

We are proud to partner with Cisco® to bring you Webex®—an AI-powered collaboration and communication platform for modern work enabling inclusive experiences for everyone while protecting your data with industry leading security.

Webex combines advanced calling, messaging, meetings, audience engagement, video messaging, and whiteboarding into a single, unified experience across web, desktop and mobile apps.

Built to enhance productivity and spark innovation, (Your co-branded product name) empowers teams to connect, communicate, and collaborate effortlessly—anytime, anywhere.

By harnessing AI-driven advancements in audio, video, and text, Webex ensures you deliver your best—whether supporting customers, collaborating with teams, or driving work forward

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Webex streamlines workflows and boosts organizational efficiency. Whether you're working remotely, in the office, or on the move, Webex securely connects your teams, customers, and partners in a reliable environment. Redefine your business communication with a platform built for the modern workforce

Table 1.   Features and benefits

FEATURE	BENEFIT
Any device	Webex works on PC and Macs, as well as iOS and Android tablets and smartphones giving you the option to choose how you want to work.
Always on	With persistent spaces, you never lose your content. Intuitive filters allow you to search across people, spaces, messages, and files to find what you need quickly.
Always secure	Webex keeps your information safe and secure with end-to-end encryption.

Key capabilities

Webex combines advanced calling, messaging, meetings, audience engagement, video messaging, and whiteboarding into a single, unified experience across web, desktop and mobile apps.
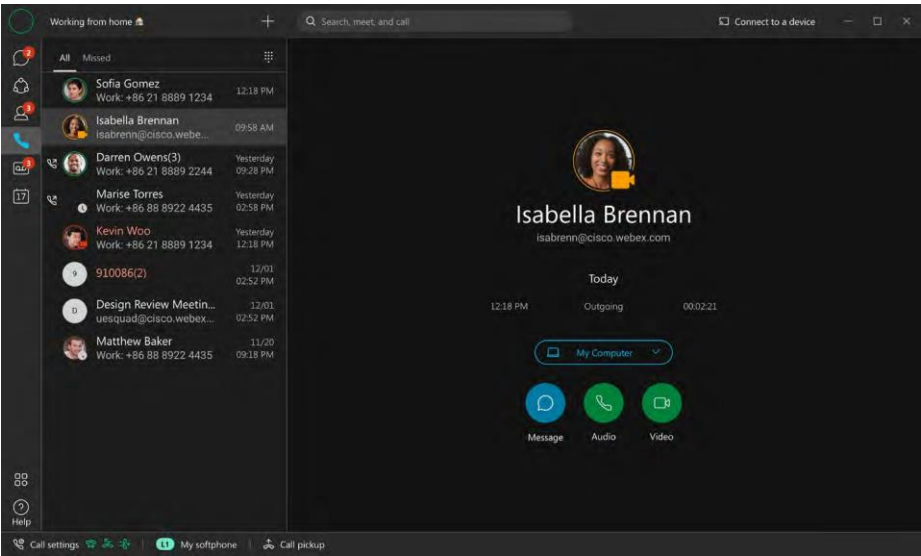
Cloud calling

Figure 1. All the calling features you need on desktop and mobile with Webex

Table 2. Calling Features and benefits

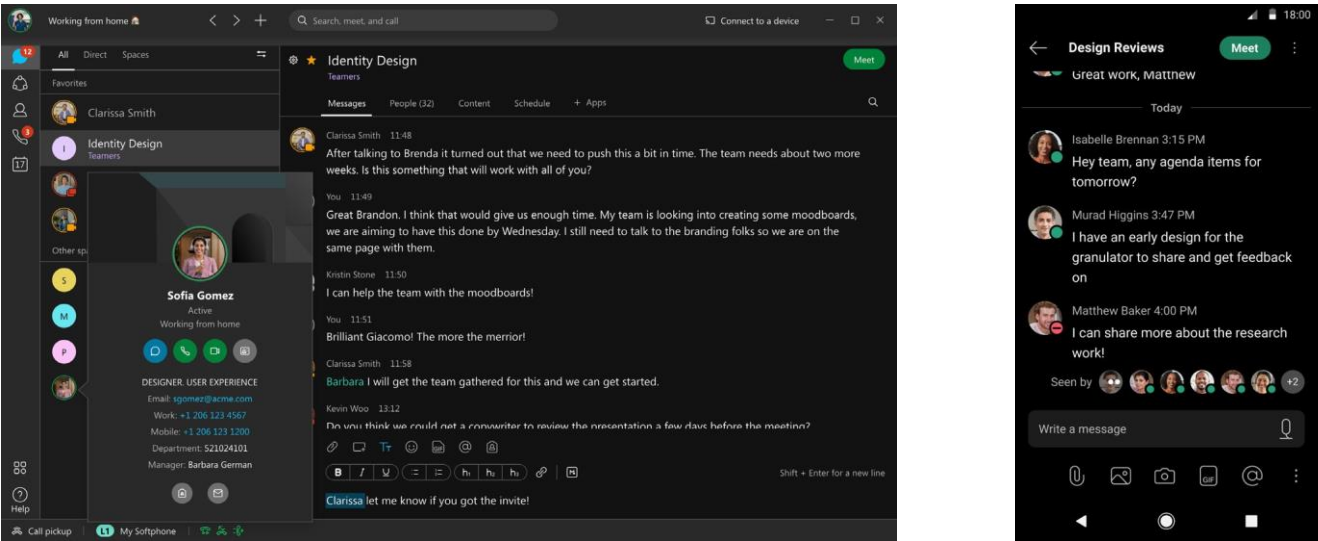| FEATURE	BENEFIT
Noise removal	Audio intelligence that automatically removes background noise from the Webex Calling side of the call.
HD Audio for External Calls	Leverage audio intelligence to deliver high fidelity audio for external calls going over public telephone network. Enhanced speech intelligibility is achieved by widening narrowband audio and removing all noise.
AI Assistant	AI generated live call summaries, shared summaries when transferring, and post call summaries.
Call Recording	Record calls for reasons such as quality assurance, security, or training
Single number reach	Publish one business phone number and all your business calls will go to the device of your choice: desktop, tablet, or smartphone.
HD video	Use high-definition video and wideband audio codecs when you want to turn your audio call into a video call.
Call Queues	Set up a call queue so that when incoming calls can't be answered, callers are provided with an automated answer, comfort messages, and music on hold until someone can answer their call
Auto Attendant	Set up an auto attendant to answer incoming calls and provide menu options to direct callers to right person, hunt group, or voicemail without the help of a receptionist.
Call Pull	Seamlessly move active calls from a desktop to mobile or the reverse with a single click, without interrupting your ongoing call.
Directory Search	Easily access your corporate directory, enabling you to find colleagues within seconds with a simple search from any device.
Voice Mail Transcription	With voicemail transcription, the user receives an email with the voicemail transcription in the body of the email and .WAV file as a voicemail attachment.
Cisco Call for Microsoft Teams	MS Teams users can access the enterprise-grade Cisco Call experience directly in the Microsoft Teams app. With a single click from the Microsoft Teams interface, access a complete suite of calling features including directory search, PSTN dialing, speed dial, voicemail, call history, and artificial intelligence-powered background noise removal

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For more information on supported calling features within the Webex visit the Webex Help Center.

Messaging

Figure 2. Easily connect 1:1 or with a group

Table 3.   Messaging Features and benefits

FEATURE	BENEFIT
Rich messaging	Express yourself with feature-rich messaging including flagging, quoting, threading, emojis, and GIFs.
Rewrite Messages	Use AI to send the perfect message communicating what you need to in the most effective way.
Leverage spaces	Create team spaces to collaborate on workstreams. Browse public spaces to connect with colleagues.
Space summaries	AI driven space summaries you to quickly catch up on missed conversations and threads within your Spaces.
File Sharing	Simply drag and drop files with a colleague or in a space for your whole team and the files you receive are neatly organized, searchable, and saved. Integrate with key content management apps such as SharePoint and Box to work directly on documents from within your Webex spaces. .

Table 3 Continued. Messaging Features and benefits

FEATURE	BENEFIT
Highlight content	Flag or forward important messages. Use @mention to assign tasks or bring information to the attention of colleagues..
Instant search	Reduce time looking for items with instant search for people, spaces, conversations, and content.
Embedded apps	Keep important apps and urls top of mind and right where you need them.

To learn more about the messaging capabilities available with Webex visit the Webex Help Center.

Meetings

Table 4.   Meetings Features and benefits*

FEATURE	BENEFIT
Space meetings	Schedule a meeting or start an ad-hoc meeting with everyone in your space with a single click. And the bonus: everyone's a host so anyone in the space can start the meeting.
Personal meeting room	Enjoy your own private and secure online meeting room with a dedicated phone number where teams can participate in HD audio, video, messaging, and screen sharing collaboration.
AI Meeting Summaries	With AI Assistant meeting summaries, you can quickly catch up on what you've missed, understand the discussion, ask questions without disturbing the meeting, and stay on top of the conversation. You also receive a summary and transcript after the meeting, without having to record.
Screen sharing	Share your entire screen or just a specific app or a document, without additional downloads or separate web collaboration apps. Sharing can be done from your desktop, and everyone can view it from a desktop, tablet, or smartphone.
In-meeting chat	During meetings, desktop, and mobile participants can express themselves with feature-rich messaging to increase meeting effectiveness.
Guest collaboration	Invite external people to join you in a multimedia collaboration session.
Closed Captions	Turn on automated closed captions to make your meetings more accessible. As people speak, what they say appears above the meeting or webinar controls.
Meeting recording	Record meetings for people who can't attend or for those who want to refer back to what was discussed. Your recordings can either be saved to the cloud or your computer as a local recording
Connect with Webex devices	Join with a Webex Device or search for a particular device. Use the device to join a meeting, or make a call, and you can optimize audio or video of the shared content.
Whiteboarding	Sometimes a quick sketch explains an idea better than words. In Webex, you can create a whiteboard and draw on it to share your ideas. As you work and changes are saved automatically.

*Some features require advanced package requirements.. Contact us to learn more.

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Audience Engagement

Table 5.   Features and benefits

FEATURE	BENEFIT
Polling	Interact with participants at scale, confirm participants' understanding, and streamline decision making
Live Q&A	Democratize discussion, empower everyone, and listen to improve. Facilitate team bonding, create transparency, and build trust.

Video Messaging

Table 6.   Features and benefits

FEATURE	BENEFIT
Record & share short videos	Quickly record content, share the interactive link, and keep the ball moving without blocking time.
Edit videos	Fine-tune your message to perfection. Effortlessly trim, cut, or stitch videos together, ensuring your content is on-point every time.
Time-stamped comments	Capture thoughtful feedback via time-stamped comments. Move work forward without stopping time.
AI Highlights	Save time with video summaries and allow viewers to focus on the key points that matter to them the most.
AI Chapters	Let AI autogenerate chapters that make you look professional and segments videos for your viewers to jump to specific segments.

To learn more about the modern team collaboration capabilities available with Webex visit the Webex Help Center.

System requirements for Webex

Webex is supported on specific versions of Windows, Mac, iPhone, iPad, Android, and web.

Review these system requirements to verify that you can use Webex on your computer, mobile device, or web browser.

Keep in mind that we don't support using Webex with pre-release or early release programs, such as the Apple Beta Software, Windows Insider Program, Google Android Beta, or any other similar programs.

The performance of the Webex app may also be influenced by other factors. For example, network connectivity or other applications on your devices may affect performance.

- Windows PCs recommended minimum system requirements. These requirements are continuously reviewed and may be revised.

  - Windows 10 and later; make sure your drivers are up to date. See Webex Help for [latest requirements](#).

  - For further information on the latest drivers for some graphic products, see:

  - [NVIDIA driver downloads](#)

  - [Intel downloads for graphics drivers](#)

  - Intel Dual-Core CPU 2.XX GHz or AMD processor (4 GB of RAM minimum recommended

- Mac recommended minimum system requirements. These requirements are continuously reviewed and may be revised.

  - MacOS 10.15 and later on a supported MacIntel CPI-based (2GB of RAM minimum recommended)

- iPhone and iPad—iOS 16.0 and later, and iPadOS 16.1 and later

- Android smartphones—We support the five latest major releases of Android OS (3 GB of RAM required)

- Web—the last two major releases of one of these browsers: Google Chrome, Mozilla Firefox, Apple Safari, and Microsoft Edge on computers running Windows, Mac, or Linux

You can only use the calling and meetings features from the Webex for Web app using Firefox, Chrome, and Safari.

Feature and language support

Languages

Please visit this [Webex Help Center page](#) to learn about the languages supported.

Want to learn more about how to improve collaboration in the workplace?

For more information
Contact us at:
sales@kuducom.com
www.kuducom.com

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