#### SERVICES

We are a certified CISCO Webex Contact Center partner and a registered Florida CLEC (competitive local exchange carrier), delivering unified voice, contact center management, and Internet services to businesses and organizations.



## BUSINESS Voice

Designed around the unique needs of your business.

Advanced features including Analytics, Omni-Channel Contact Center, Collaborative Team Spaces and Video Conferencing.



## **DEDICATED** Internet Access

Suitable for larger businesses that require a secure high speed network.

Delivering synchronous speeds with guaranteed 99.99% reliability.



## **BUSINESS** Internet

Perfect for small and medium sized businesses that need reliable connectivity.

Speeds up to 1Gbps on our locally owned and operated fiber network.

**KUDUCOM** 5625 W Waters Ave. Suite E Tampa, FL 33634

# Redefining the Workplace



# BUSINESS VOICE & INTERNET SOLUTIONS





866.KUDUCOM | KUDUCOM.com



#### **ABOUT US**

KUDUCOM utilizes Webex to power a new way of collaborating that centers around the work your people do, not where they do it! KUDUCOM is responsible for over **35 million** calls connected per year amassing over **5 million minutes per month**, covering **over 100 countries** around the globe.

# The Workplace is Changing





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81% of the workforce prefer remote or hybrid schedules

I in 3 employees are concerned about their ability to collaborate with remote colleagues



57% of SMBs plan to maintain remote working for employees



90% of executives are using video for work 5 times a day

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#### PARTNERSHIP

KUDUCOM is a Premier CISCO Partner.

Our Webex Suite enables you to collaborate using a secure solution designed for hybrid work.



#### **OUR SERVICES**

- Fast & Reliable Internet
- Cloud Calling
- Video Conferencing
- Virtual Meetings
- Collaborative Messaging
- Webinars
- Software Integration

#### **KUDUCOM** Cares!

If you are tired of unreliable support and service, contact us today for a comprehensive review. We can show you how our company may be a better fit for your business.

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#### WEBEX CONTACT CENTER

It's not just a contact center. It's a customer experience center.

Webex Contact Center lets your customers connect through their preferred channel – chat, text, social, email, or call. Al-powered voice and chat virtual agents make it simple for customers to communicate while providing options for fast and easy 24/7 self-service – with a seamless transition to a live agent when desired.

Giving agents the context they need to navigate every interaction will dramatically improve your overall customer experience.



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