

## **PROFILE & BACKGROUNDER**

**Overview:** KUDUCOM<sup>TM</sup>, formerly PBX-Change, is a 25-year-old full-service provider of voice, data,

cloud, and Internet services with a customer centric focus.

**Vision:** We strive to be a true partner by providing a single resource for all voice, data, and

internet services. We make real connections within the business community to deliver

seamless communication solutions.

Mission: KUDUCOM is dedicated to keeping businesses connected by providing advanced

communication solutions with a customer-centric focus.

**Partnerships:** Premier CISCO Systems Partner

Certified Cisco Webex Contact Center

Certified Siklu Partner
Approved Mimosa Partner
Approved Cambium Partner

**Support:** We provide our clients with 24/7/365 support with our own Tampa personnel.

**History:** 1998: Founders Martine and Muli Yaldor created Y-Tech Solutions and quickly took over

the Tampa branch of Automated Office Systems, which had been serving central and

south Florida since 1960.

2000: Tampa Bay DSL was founded to provide Internet connectivity to the greater Tampa

Bay area.

2006: The company expanded into hosted telecommunications, created PBX-Change,

offering cloud-based systems, and partnered with Broadsoft.

**2010:** Transitioned our company focus to primarily our Voice, Cloud & Internet Solutions.

2016: State of Florida approved TampaBay DSL Inc as a registered CLEC (Competitive

Local Exchange Company).

**2022:** Official recognized by Hillsborough County, Florida DOT and City of Tampa as a registered utility provider putting us on the same facting as other "traditional" carriers.

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**2023:** PBX-Change rebranded to KUDUCOM to place emphasis on being a single source full-service communications provider to businesses in the Tampa Bay area and beyond.